

VAPOR**BROTHERS**®

VB ELEVEN PEN PARTS



YOUR PEN HAS BEEN CHARGED & TESTED

RAPIDLY PRESS THE BUTTON UNTIL IT FLASHES TO UNLOCK THE BATTERY

VB ELEVEN PEN IS FOR EXTRACTS ONLY, NOT DRY LEAF CAUTION: TEST YOUR ELEVEN PEN FIRST WITHOUT EXTRACTS

CAUTION

Keep out of reach of children.

In the event that the battery components separate **do not** put the parts back together. Crossed wires could cause sparks or fire. Batteries that are broken open are not covered under warranty.

Safely dispose of the battery following your local rules for battery recycling.

Store batteries away from high temperatures.

Improper use of the VB Eleven pen may result in fire or injury.

WARNINGS & DISCLAIMERS

Vaporbrothers, Inc. is not responsible for any damage or personal injury caused by inappropriate, incorrect, or irresponsible use of this device.

This device has hot surfaces to evaporate the active ingredients and these surfaces should not be touched during use.

The VB Eleven Pen is only to be used with the recommended vaporizing medium (herbal extracts without additives such as glycerin). The use of other substances may produce toxins or damage to the device and void warranty coverage.

The statements on these instruction pages have not been evaluated by the Food and Drug Administration. The product listed is not intended to diagnose, treat, cure or prevent any disease.

This document is for informational purposes only. We are not advising or prescribing treatments for any specific medical condition or for any specific use. Consult your doctor before starting any regimen.

This device is not intended for use by any person under the age of 18, women who are breastfeeding or pregnant, persons with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the device by a person responsible for their safety.

CONTENTS OF THE KIT

- 1 x Battery Base with Built-In Micro USB Charger
- 1 x Heater Skillet
- 1 x Cone with Hole
- 1 x Mouthpiece
- 1 x Micro USB Adapter
- 1 x Case

VB ELEVEN PEN INSTRUCTIONS

1 - Carefully load the skillet heater - Load VB Eleven by scraping a small amount of material onto the edge of the heater bowl using a glass or metal tool. Beware of accidental contact between the metal tool and the coil while it is energized.

2 - Unlock the battery - Unlock the battery by consecutively pressing the button 5 times. Once unlocked the button light should glow when pressed.

3 - Press button and inhale - If the button is pressed for longer than 10 seconds, the light will flash 8 times and the battery will disable for 3 seconds to prevent overheating.

4 - Repeat step 3 as needed

5 - Lock the battery - Lock the battery by consecutively pressing the button 5 times. Once locked the button light will not glow when pressed.

BATTERY CHARGE LEVEL INDICATIONS

White Light = 60% - 100% * Blue Light = 30% - 60%* Red Light = 20% - 30%*

The VB Eleven Pen has a battery charge level indication feature found in the button light. As the battery charge drains the LED light will change colors to indicate the battery charge level.

When the VB Eleven battery charge drops below 20% the battery enters protection mode and will disable. The button light will continuously flash when pressed indicating the battery needs to be charged. Use the provided micro USB cord to charge the battery.

* Listed battery charge level indications are approximate values and may vary per battery.

VAPOR PEN CARE

Cleaning the Heater Skillet:

The best way to clean the skillet is to use the heater like a self cleaning oven. Try to burn off any remaining residue by tilting the battery base upside down (usb port up) and pressing the button until it flashes. Repeat as needed.

You can also repeatedly dunk the skillet upside down in a small pool of iso alcohol (use only 91% or higher). Let the alcohol evaporate completely, then attach the heater to the battery and heat the coil to burn off any remaining iso.

Cleaning Threads & Contacts:

Dirty threads or contacts can damage or prevent the pen from working properly.

To prevent alcohol from running off into the electronics when cleaning the battery base, turn the battery upside down (usb port up).

Use iso alcohol (91% or higher recommended) and a cotton swab to clean the threads on the skillet, battery base, cone, plus contacts on the battery base and heater.

Protect the Pen from Damage:

If you are planning on carrying your vapor pen in your pocket or purse, always use the provided case to prevent damaging the pen and voiding the warranty.

E-Juice/Liquids:

To prevent damage to the battery, do not attempt to use e-juice or liquid with the included skillet heater. Optional 510 thread tanks are available for the VB Eleven pen to use e-juice or liquid.

<u>TIPS</u>

• Skillets are consumable and will need to be replaced frequently. For best performance and taste we recommend replacing the skillet heater once a month.

• Use care to not apply pressure to the coil when loading the wax as this may damage the heater.

• If your material is thick enough, use your fingers to roll into a bb sized ball and lightly place it on top of the coil. Use the heat from the coil to melt the material into the skillet chamber.

• Overloading the skillet may result in leaking or damage to the heater or the battery.

• Accidental contact of the metal tool to the coil while it is energized will cause an instant electrical short and damage to the heater.

• To prevent accidental discharge, we recommend locking the battery when not in use.

• If using optional accessories make sure they are compatible 510 thread attachments only.

VAPORBROTHERS VB ELEVEN PEN WARRANTY

Vaporbrothers, Inc. makes every effort to assure that our products meet high standards, and warrants to the purchaser that the VB Eleven Pen is free from defects in materials and workmanship. Vaporbrothers will replace any defective VB Eleven component or accessory, provided the customer returns the product to us and gives us an opportunity to verify the defect by inspection. Vaporbrothers is not responsible for damage caused by misuse or abuse. Please note we are continually improving our warranty, so the terms and parts may change without notice.

TERMS & CONDITIONS

Battery: Limited Lifetime replacement for electronic defects. Return shipping to customer is free for the first 90 days after purchase within the U.S.A. After 90 days from original purchase date, there is a \$14 replacement fee.

Heater: 30 day replacement for defects on unused heaters only. We will replace heaters that fail out of the box only. Heaters containing wax cannot be accepted for replacement. Return shipping to customer is free within the U.S.A.

All other components: 30 days replacement for defects. Return shipping to customer is free within the U.S.A.

Proof of purchase is required. The terms above are expressed in time from the original purchase date. Replacement of a defective part does not extend the warranty period.

Additional terms: Shipping outside the U.S.A. will be an additional charge and customer is responsible for all postage costs.

Parts replaced under the warranty will be the same or newer version, equivalent in both performance and reliability. In the event the part couldn't be repaired or given an exact replacement, you will be supplied with the nearest equivalent model.

HOW TO OBTAIN WARRANTY SERVICE

If you believe your VB Eleven Pen is not working correctly, please check to ensure that the pen is not locked or that the source of the problem isn't something else, such as a broken skillet, usb adapter or charger.

In the event the VB Eleven Pen is defective, please contact warranty@elevenpen.com or call (844) 828-2737.

VB Eleven Pen is made in China. Instruction Sheet is printed in the U.S.A.

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